

GO HEALTH COMPREHENSIVE PRIVACY NOTICE

In accordance with the provisions indicated in the Federal Law on Protection of Personal Data Held by Private Parties, its regulations and guidelines; is that we put at your disposal our privacy notice, which details the way in which the treatment will be carried out on your personal data that we collect through your clinical file, treatments, requests, contracts, declarations and notices, either physically or digital.

The person responsible for processing the personal data that you provide us is the legal entity called: GO HEALTH, Servicios Médico Turísticos de Guadalajara, with address at Calle Rinconada Bugambilias 3555, Colonia, Rinconada Santa Rita, in the municipality of Guadalajara, Jalisco, ZIP Code 44690.

At GO HEALTH, we will collect the following personal contact and identification data such as; name, address, mobile and/or landline telephone, signature, email, gender, occupation, federal taxpayer registry, unique population registry key, among others.

GO HEALTH, will collect and process sensitive personal data, related to your health status, condition, diagnosis, background and clinical history, blood type, habits, lifestyle and customs, imaging studies, necessary and convenient to carry out your clinical file which will be treated in a strict manner safeguarding their confidentiality at all times and exclusively by authorized personnel, attending to the purposes described below.

The purposes for which we collect and process your personal data are: Medical consultation, consultation and/or study scheduling, diagnosis, completion of physical and/or electronic clinical records, patient location, providing information, contract for the provision of professional services, fracturing and



collection from service providers and leases, studies, statistics, as well as promotion and advertising of GO HEALTH services.

If you do not want GO HEALTH to process your personal data for purposes related to promotion and advertising, you can express your refusal within 5 business days after its collection to the following email: info@gohealth.mx.

GO HEALTH, for the processing of your personal data, may make transfers to the institutions listed below:

Multiva, Santander, HSBC, PEMEX, SISNova, Semedic, Banrural System Pension Fund Trust, MediAccess Administration and Disposal Service, Banobras, Axa Seguros, Seguros Montorrey, and others, as long as you receive a benefit from said institutions.

If you do not want UROMIN to process your personal data for the purposes listed in the previous paragraph, you can express your refusal within 5 business days following its collection to the following email: info@gohealth.mx, it should be clarified that in You can submit an ARCO Right request at any time.

We inform you that our website uses cookies that do not collect visitor identification information. All the information collected by the cookies is gathered and, therefore, is anonymous, the data collected through the website, www.goheatlh.mx is sent to the public relations area and is channeled directly to the specialist doctor, sending the budget to the email indicated via Whatsapp or Facebook Messenger.

You can limit the use of your personal data by sending an email to: info@go-health.mx at indistinct hours, addressed to the public relations area in which you indicate the limitation to the desired use of data.



Your personal data is treated in accordance with the legislation on the protection of personal data and in accordance with updated privacy and confidentiality policies, so you have the possibility that at any time you can access the personal data that GO HEALTH has, as well as the treatment we carry out on them, to make a request for their ARCO Rights (access, rectification, cancellation and opposition) the owner of the data must submit a request to the following email info@gohealth.mx, or in writing at Calle Rinconada Bugambilias 3555, Colonia, Rinconada Santa Rita, in the municipality of Guadalajara, Jalisco, Zip Code 44690, from Monday to Friday from 9:00 a.m. to 2:00 p.m.

At any time, you can revoke your consent for GO HEALTH to process your personal data by sending a free letter to the following email: info@goheatlh.mx, or in writing at Calle Vasco de Quiroga 1259, Colonia Miraflores, in the municipality of Guadalajara, Jalisco, from Monday to Friday from 9:00 a.m. to 2:00 p.m.

Any change that GO HEALTH makes to its privacy notice will be communicated to the owners of the information through our website, as well as by means of an email to the account that I provide at the time we collect your data. personal.